

Philip Slawther,
Principal Committee
Co-ordinator

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29 March 2022

To: All Members of the Overview and Scrutiny Committee

Dear Member,

Overview and Scrutiny Committee - Thursday, 17th March, 2022

I attach a copy of the following reports for the above-mentioned meeting which were not available at the time of collation of the agenda:

8. UNIVERSAL CREDIT (PAGES 1 - 24)

Verbal update.

Yours sincerely

Philip Slawther, Principal Committee Co-ordinator
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The Department for Work and Pensions in Haringey

Back to Business as Usual

Universal Credit

		+/-Month on Month change	% Month on Month change	+/- Year on Year change	% Year on Year change
Tottenham Jobcentre plus	21,533	65	0.3%	-734	-3.3%
Wood Green Jobcentre plus	12,571	-29	-0.2%	-1,173	- 8.5%

Measures introduced

- Recruited - nearly 100 new Work Coaches across both sites.
- Introduction of Way to Work - New jobs mission to get 500,000 into work
- Way to Work' campaign will focus on getting job-ready people off Universal Credit and into work, rapidly filling vacancies which are at a record high.
- Targeted predominantly at those in the intensive work search group on Universal Credit, Way to Work will support people back into work faster than ever before and filling vacancies more quickly.

Measures Introduced

- Customers will be supported in this with more time spent face to face with a Work Coach to receive better, tailored support.
- Customers up to 13 weeks on UC will be seen weekly and fortnightly where possible
- Employers will be invited into Jobcentres to see customers directly
- Job club activity in the Jobcentres

Employers working with us in Haringey Include

- Stansted Airport
- Haringey Works
- Tottenham Foundation
- Positive Employment Recruitment
- Mears Housing Management
- Centre 405 -Supporting people with learning disabilities, autism and their families
- Bluebird Care
- Individualised Care
- Care company Willboag Ltd
- Rising Stars Nursery

Sector based Work Academy Model

Training – work
experience – guaranteed
interviews

- **College – Sector swaps including**
- Warehouse and Forklift
- CSCS Construction
- SIA Security
- **Local Provider 5E**
- Production Operatives computer maintenance
- **Other swaps include**
- Hospitality
- Health and Social Care
- BT Contact Centre work from home
- Thames Water - aimed at 18 – 24 customers
- Civil Service

Local response to customer needs

- Provision available to customers including**
- English for Speakers of other languages**
 - Functional skills (literacy numeracy needs)**
 - Digital capability**

- **Programmes bought in through our DWP funding opportunities**
- **Basic Digital Support**
- **Hospitality Programme with a level 2 food and hygiene cert**
- **Professional and Executive**
- **Graduates**
- **Support for young people generally**
- **Support for people from Somalia**
- **Debt and money management**

- **Co financed programmes with the Council:**
- **Support for women going through domestic violence into work**
- **Street homeless employability support**
- **Support for Care Leavers**
- **Helping young people with autism into employment**



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